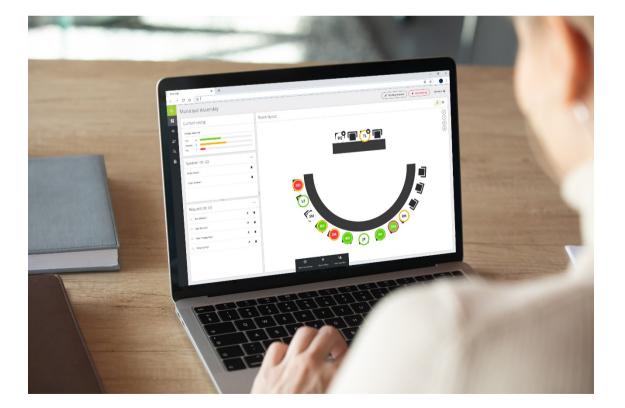
## CONFIDEA G4

**RELEASE NOTES** 



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#### **VERSION HISTORY**

Version	Date	Description
0.1	2021-07-06	Release notes version 1.2.10
0.2	2021-09-10	Release notes version 1.2.11
0.3	2021-10-04	Release notes version 1.3.4

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#### **IMPORTANT COMPATIBILITY NOTICE**



- Confidea G4 is not compatible with CoCon software.
- If version is lower than 1.2.10 browser software might not show correct state. After a windows update KB5004237 <u>https://support.microsoft.com/nl-nl/topic/13-juli-2021-kb5004237-os-builds-19041-1110-19042-1110-en-19043-1110-ae798d3c-3de3-4c1f-b9d9-7391b71da889</u> we have noticed that all major browsers gave issues with the event mechanism. A timeout notification sent by a WAP, was not received or correctly processed by the browser.

As a result no future events could be received, resulting in incorrect status behavior of the browser.

Refreshing temporary resolved the problem until the next timeout.

An update to version 1.2.10 or above that solves this issue is highly recommended!!

Note that when updating from a version below 1.2.10 no updates on the update progress will be visible. Make sure to manually refresh the browser to see when the update process is finalized.

- Not possible to update Confidea FLEX units with version 1.1.x or lower when the WAP runs a version 1.2.x or higher. Downgrade the WAP to version 1.1.x in order to update the complete system to a higher version.

This downgrade will also reset the WAP IP-address to the factory default 192.168.0.110.

Warning added explaining how to upgrade total solution when incompatibility is detected. (TCS\_G4-1590)

## CONFIDEA G4 1.3.4

#### WHAT'S NEW

- Support for interpretation channels:
  - A total of 8 interpreter channels (FL + 7) can be transferred to the Confidea G4 units
  - The interpreter channels are injected into the WAP via Dante
  - The assignment of the channels and Dante inputs are done in Confero technician page
  - License assignment for language selection (L-LS : 71.98.1403) can be done on the UI of Confidea FLEX G4 or from the Confero software

#### FIXED ISSUES

- In some rare occasion not possible to log-in, even password reset was not successful. (TCS\_G4-1577)
- Unified behavior in Confero 360 and Confero Cloud for secret vote and result visualization (TCS\_CON-813)
- Dashboard rotation functionality removed (TCS\_CON360-32)
- Webpage does not automatically refresh after software update reboot button pressed (TCS\_CON360-8)
- Role log-out and change password immediately accessible (TCS\_CON-977)
- API token creation or removal is applied instantly, no reboot required (TCS\_G4-1583)
- TCP added as network protocol for camera protocol settings (TCS\_G4-1472)
- Input field not properly updated when switching camera network protocol between UDP and TCP (TCS\_G4-1473)
- Name of camera protocol changed to T-CAM (TCS\_G4-1474)
- Removed conditions were logs files are written with same message continuously (TCS\_G4-1558)
- Fixed visualization of bar for remaining available storage (TCS\_G4-1345)
- Added revoked API token tab (TCS\_G4-1561)

#### KNOWN ISSUE

• Not possible to update Confidea FLEX units with version 1.1.x or lower when the WAP runs a version 1.2.x or higher. Downgrade the WAP to version 1.1.x in order to update the complete system to a higher version. This downgrade will also reset the WAP IP-address to the factory default 192.168.0.110.

Warning added explaining how to upgrade total solution when incompatibility is detected. (TCS G4-1590)

If version is lower than 1.2.10 browser software might not show correct state. After a windows update KB5004237 https://support.microsoft.com/nl-nl/topic/13-juli-2021-kb5004237-os-builds-19041-110-19042-1110-en-19043-1110-ae798d3c-3de3-4c1f-b9d9-7391b71da889 we have noticed that all major browsers gave issues with the event mechanism. A timeout notification sent by a WAP, was not received or correctly processed by the browser. As a result no future events could be received, resulting in incorrect status behavior of the browser.

Refreshing temporary resolved the problem until the next timeout.

An update to version 1.2.10 or above that solves this issue is highly recommended!!

Note that when updating from a version below 1.2.10 no updates on the update progress will be visible. Make sure to manually refresh the browser to see when the update process is finalized.

## CONFIDEA G4 1.2.11

#### WHAT'S NEW

- Support for IEEE 802.1x authentication Link to manual section: <u>Settings (tcs-static.azurewebsites.net)</u>
- Support for Confero PLAN and MEET
- Support for secure customer API
- Next-in-line button available for use when no meeting started in Confero
- Voting labels now show text labels for 4 character iso symbols +,0,-
- Added the following countries to WAP region AROW
  - o Azerbeidjan
  - o Iran
  - o Jordan
  - o Israel
- Animation shown on FLEX units while update is in progress
- Show the FLEX units IP address in the settings menu of the unit

#### **FIXED ISSUES**

- Network configuration settings are not part of the export / import capabilities anymore Note : downgrading to a version <1.2 will result in reset of the network settings to default values
- Fixed a wrong link to section of manual
- Added a 24h margin in the license validity check.
- Removed country indication for regions North America and Japan as not relevant.
- Fixed various issues with charger:
  - In some occasions charging process not started when inserting battery in charging slot (TCS\_G4-1480)
  - In some occasions battery inserting was not detected (TCS\_G4-1479)
  - Sporadic errors reported on battery slot (TCS\_G4-1450)
- Wrong routing of floor to Dante (TCS\_G4-1488)

#### KNOWN ISSUE

• Not possible to update Confidea FLEX units with version 1.1.x or lower when the WAP runs a version 1.2.x or higher. Downgrade the WAP to version 1.1.x in order to update the complete system to a higher version.

Warning added when there is an incompatibility detected with explanation on what to do to upgrade total solution.

- Refresh of web-browser needed on order to see the correct status of licenses after a configuration is imported (TCS\_G4-1579)
- Very rarely observed: No upstream audio after seat re-ordening. Everything is fine after reboot (TCS\_G4-1546)
- Camera protocol interface value not always visualized correctly, correct after refresh. (TCS\_G4-1471)

#### MANUAL

https://tcs-static.azurewebsites.net/ConferoManual

#### TELEVIC CONFERENCE

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